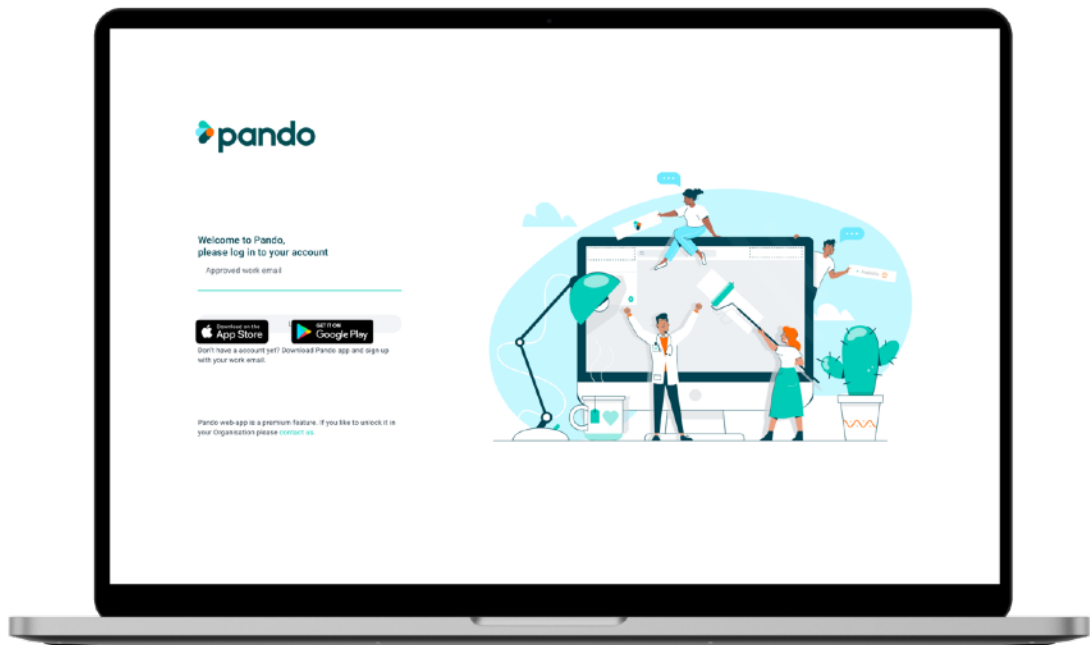# How to get started with the Pando web app.

How do you access Pando web app?

Step 1
Ensure you have already created a Pando profile on the mobile app

Step 2
Search for **app.hellopando.com** in your web browser

Step 3
Enter the email address associated with your Pando account.

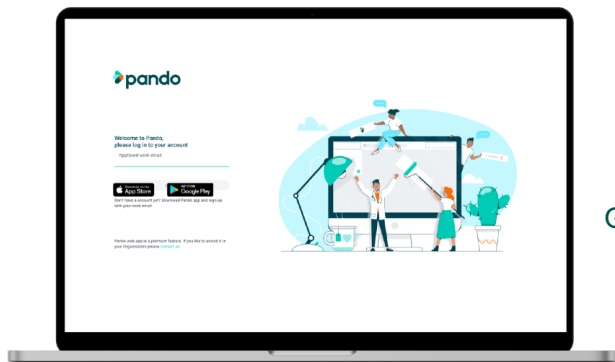**Step 4**
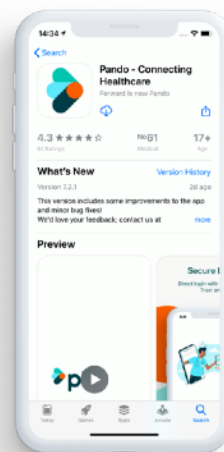Retrieve your authorisation code from your inbox

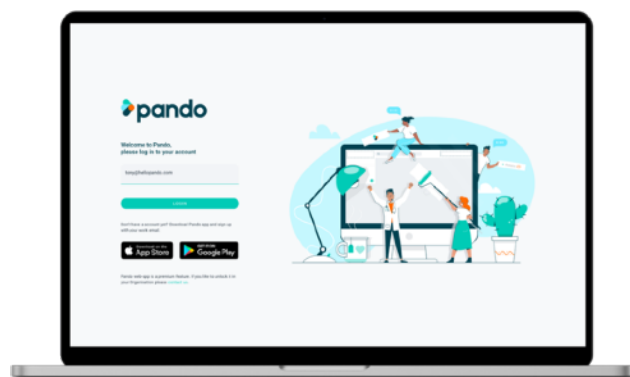**Step 5**
Enter your authorisation code into web app

pando

Step 1. Ensure you have already created a Pando profile on the mobile app

Go to the App Store or Google Play Store on your smart-phone and search for 'Pando'. Download the app and create a profile.
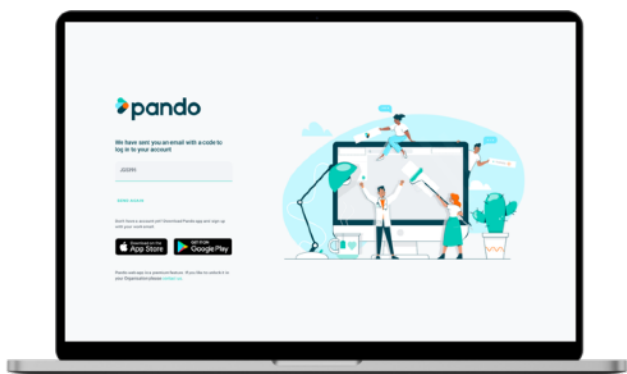

Step 2. Search for app.hellopando.com

Go to your internet browser and search for the Pando web app website app.hellopando.com to gain access.

Step 3. Enter the email address associated with your Pando account.

Enter your organisations email address where prompted. This should be the email associated with your Pando mobile app profile.

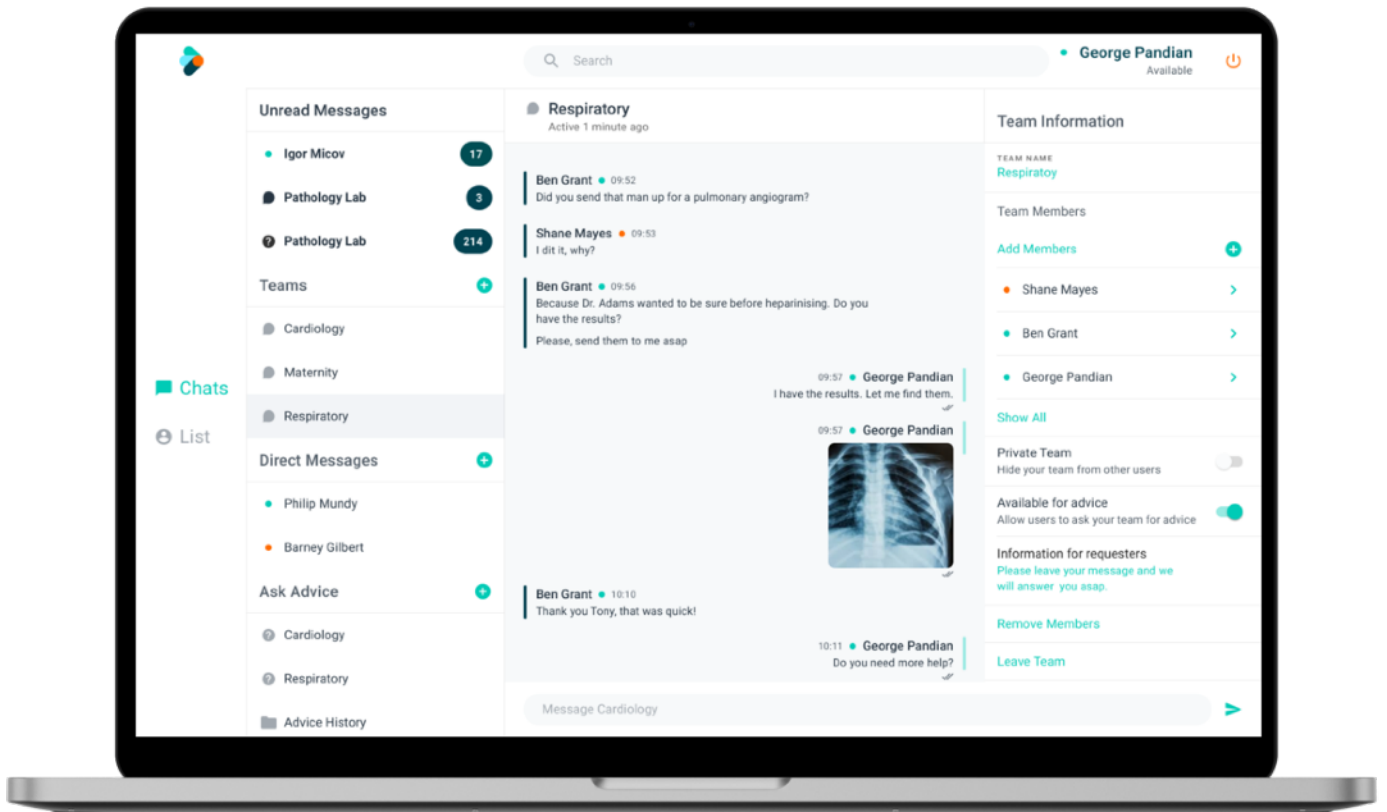**Step 4. Retrieve your authorisation code from your email inbox**

An email will be sent to your organisations email inbox. Sign into it and retrieve the 6 figure code.

Step 5. Enter your authorisation code into web app

The final step is to enter the authorisation code you've been sent into the web app where promoted. You then be directed to the home page.

The Pando web app menu.

Chats

This is where you'll find all of your conversations. Direct, Team and Ask Advice Messages.

Lists

Keep your patient information stored securely. Manage your tasks, assign patients to your colleagues and attach notes/images.
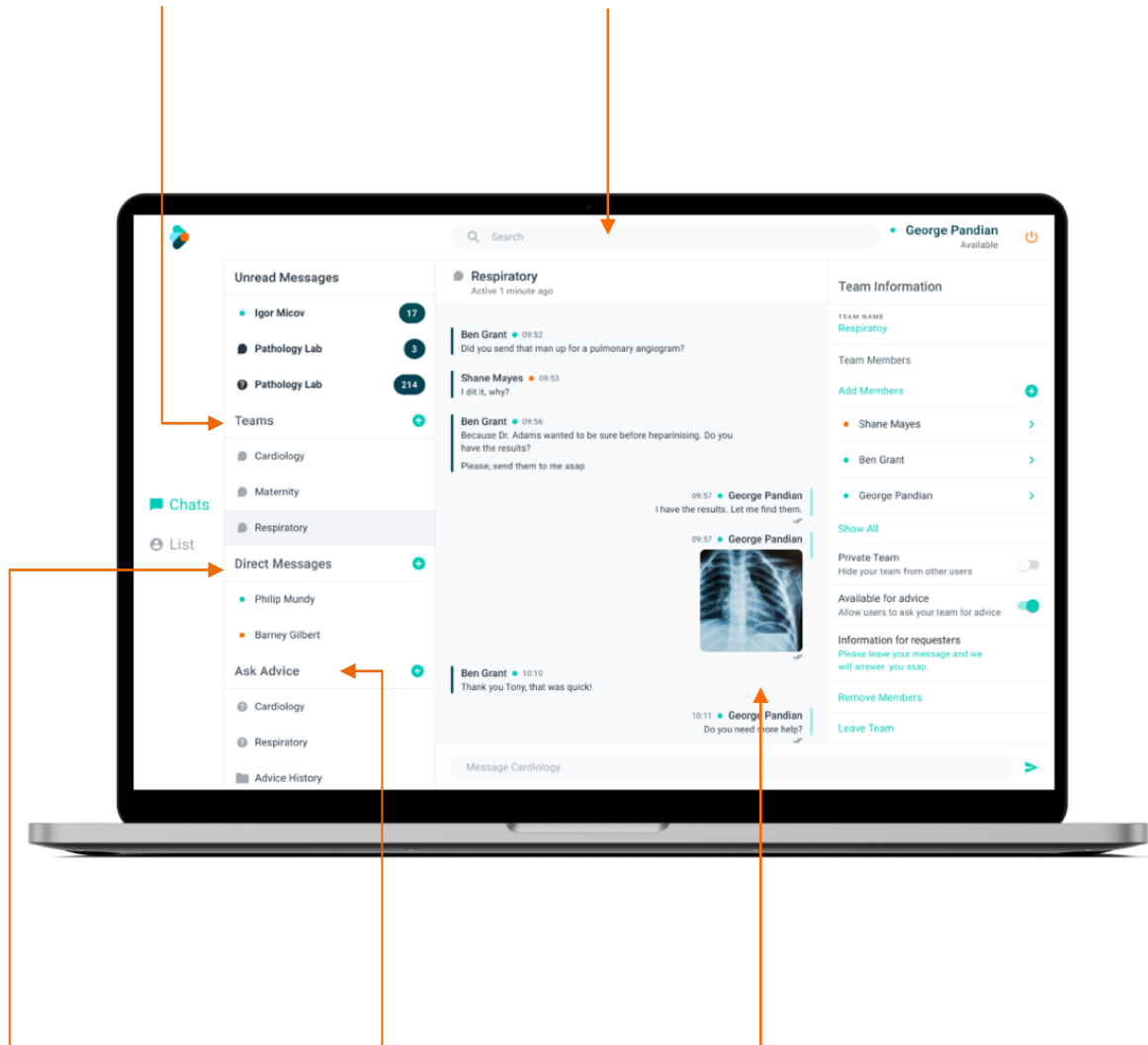
Handy Features.

Team messaging.
Collaboration is key! Create a secure messaging team with anyone on the Pando

Search.
Using this search bar you are able to search for other users on Pando. Search by name, role or speciality

Direct messaging.
Find who you need when you need them, search for a user to DM in your organisation or others on your Pando network

Ask Advice.
Search for a team of people and send them a message. Any member of that team can then respond to your query

Secure Image Sharing.
Access the Secure camera and gallery from the home screen. Here you can sent images to colleagues on the Pando network, export to secure email or import images to be stored securely

pando